

DATES

March 25 - 26, 2020 Wednesday - Thursday 8:30 am - 4:30 pm

PROGRAM FEE

Php 11,800.00 (Early Eagle Rate until March 11) Php 12,800.00 (Regular Rate)

HOW TO REGISTER Online www.cce.ateneo.edu

Email sales.cce@ateneo.edu

Call +63(2)840.2770

Schedules and prices may change without prior notice

Applied HR for Line Leaders

Package inclusions:

- Program fee
- Training kit
- AM/PM snacks
- Lunch
- Certificate of course completion

Venue:

Ateneo de Manila University - Salcedo Campus

- 3/F Ateneo Professional Schools Bldg.
- 130 H.V. Dela Costa St., Salcedo Village,
- Makati City, Philippines





CUSTOMIZED PROGRAMS We offer companies our tradition of service and excellence through customized programs fit for special organizational needs. Call us and lead the change!

Accreditations:





Follow us:

f









PhilGEPS







ATENEO DE MANILA UNIVERSITY GRADUATE SCHOOL OF BUSINESS



human resources management

Applied HR for Line Leaders

March 25-26, 2020



CCE CENTER FOR CONTINUING EDUCATION

The management of manpower, the most important asset, has been entrusted to every leader in the organization regardless of position or title. Such a responsibility is shared with the Human Resource (HR) Unit in order to achieve an effective utilization or maximization of the human asset within prescribed guidelines and policies. But such partnership has not been successful in many companies due to several factors, such as:

- Lack of alignment and poor understanding of the responsibilities by the leaders;
- Inadequate skills of leaders to implement HR systems;
- Untimely or lack of communication of concerns between partners; and
- Absence of trust and openness between HR and line leaders.

Applied HR for Line Leaders intends to respond to all these difficulties from the point of view of officers, managers, supervisors, and team leaders. By providing the necessary skills and clear understanding of the roles, a harmonious working relationship will be attained. This will benefit the leaders, team members, and organization as a whole.

Applied HR for Line Leaders

objectives

After the course, you will be able to:

- 1. Apply the critical guidelines for interviewing applicants;
- 2. Enumerate and explain the three basic phases of performance management system;
- Identify the critical competencies and evaluate potentials of high flyers:
- Differentiate between on-the-job and off-the-job training for team 4. members:
- Identify appropriate rewards for given situations; and 5.
- Describe change management interventions for on-the-job concerns. 6.

who should attend

The program is designed for line executives, managers, supervisors, and team leaders, who work hand in hand with HR to implement its systems, policies, and procedures. HR personnel who design and monitor policies may also attend to have a clearer understanding of the responsibilities and challenges of line leaders.



resource person



MR. ARMANDO T. BONGCO. JR. is a Professional Management and Organization **Development Consultant** specializing in leadership supervisory and management development, strategic planning, performance management, coaching and counseling, training and development, human resource for line leaders, and organization transformation.

He was a Consultant and HRDG Manager of United Laboratories, Inc., Senior Manager for Organization Development and Training Manpower Department of First Holdings Group of Companies. Head for Manpower Training and Development Department of the Human **Resources Division of Ayala** Group of Companies, and Staff Planning Assistant for the Human Resources Division- San Miguel Corporation.

Mr. Bongco was trained and certified as an official instructor for Problem-Solving and **Decision-Making Program by** Kepner and Tregoe, Inc., Interaction Management by **Development Dimension** International, Inc., and Problem Solving and Decision Making by Decision Processes, Inc. He participated and completed numerous seminars conducted by leading foreign and domestic consultancy firms in various areas of HRM

course outline

Today's HRM

- A. Definition of HRM
- B. Challenges affecting HR management
- C. Comparison between personnel and HR management
- II. The Organizational Leaders and HRM A. Ulrich's roles of leaders in HRM

III. Recruitment and Replacement A. Definition

- B. The leader as relations builder
- C. Recruitment and placement flow
- D. Selection requirements
- E. Interviewing steps
- F. Sample: Structured interview guide
- G. Role playing: Interviewing applications
- IV. Performance Management Systems (PMS)
 - A. Description/Rationale
 - B. The leader as a manager
 - C. Review of planning, leading, organizing, and controlling
 - D. Self assessment
 - E. Group discussion: Difficulties/sharing of best practices on PMS
 - F. Phases of PMS

V. Development/Potential Appraisal

- A. Definition/elements of developmental appraisal
- B. The leader as a talent manager
- C. Self-assessment: Attitudes towards nurturing others
- D. Sample: Development appraisal

VI. Training and Development

- A. Training, development, and education defined
- B. The leader as a mentor
- C. Kinds of training
- D. Steps for On-the-Job training
- E. Training cycle

VII. Succession Planning

- A. Benefits of Succession Planning
- B. The leader as a developer of leaders
- C. Ways for developing team members
- D. Sample: Succession planning form

VIII. Rewards Management

- A. Triangle of plenty
- B. The leader as a motivator
- C. Elements of a total rewards management

IX. Organization Development

- A. Definition
- B. The leader as a change agent
- C. Tips of managing change
- D. OD interventions
- E. Requirements for positive change
- X. Integration