

DATES January 28 - 30, 2019 Monday - Wednesday 8:30 am - 4:30 pm

# **PROGRAM FEE**

Php 17,700.00 (Early Eagle Rate until Jan. 14) Php 19,200.00 (Regular Rate)

**HOW TO REGISTER** Online www.cce.ateneo.edu

Email sales.cce@ateneo.edu

Call +63(2)830.2050

Schedules and prices may change without prior notice

# **Brand Management:** Creating, Building, Measuring, and Managing Brands

# Package inclusions:

- Program fee
- Training kit
- AM/PM snacks
- Lunch
- Certificate of course completion

# Venue:

Ateneo de Manila University - Salcedo Campus 3/F Ateneo Professional Schools Bldg., 130 H.V. Dela Costa St., Salcedo Village, Makati City, Philippines



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# marketing and sales management

# Brand Management: Creating, Building, Measuring, and Managing Brands

January 28 - 30, 2019





Businesses depend on successful brands and successful brands require to continue responding to its target market, investment to ensure revitalizing life cycles and consistency to build them longterm. Buy how do you create brands that engage customers? What makes brands strong?

# Brand Management: Creating, Building, Measuring, and Managing Brands

# objectives

After this course, you will:

- 1. Differentiate between products and brands;
- 2. Gain an understanding of how brands are created for specific consumer segment;
- 3. Learn the 7 P's of brand management;
- 4. Learn how brands go through life cycles and the tools that can be used
- to determine next steps; and
- 5. Learn how brand performance and strength are measured.

# who should attend

- Grounding for new marketing practitioners

- Refresher for mid-level to senior marketing managers

- Appreciation for non-marketer, senior managers and decision makers exposed to brand management and marketing functions gearing for general management and senior leadership.



# resource person



**MS. GOLD TANTOCO** is the Founder of and Managing Consultant at Idea M Innovation, Design and Marketing Consultancy as well as the President of Prism Gallery.

Ms. Tantoco has over 30 years of solid multi-brand and multi-country Marketing and General Management experience from various local and multinational companies such as Procter & Gamble, PepsiCo, SC Johnson & Son, Inc., Jollibee Foods Corporation, Century Pacific Food, Inc. and Pfizer Consumer Healthcare. Throughout her career, she received various marketing and innovation awards and for outstanding advertising and public relations campaigns for the brands she worked on.

She graduated from the University of the Philippines with a Bachelor of Science degree in Business Administration (Magna Cum Laude) and units towards a Bachelor of Fine Arts, Major in Industrial Design degree. She also received a Master of Business Administration degree from the same university where she graduated Salutatorian of the class.

# program content

# I. Definitions and Importance

- A. The difference between brands and products
- B. The value of brands
- C. What is brand management? Why is it important?

### II. Creating a brand

- A. Understanding the context of the brand
  - a. PESTLE analysis
  - b. Data sources and how to use them
- B. Understanding consumers
  - a. segmentation
  - b. Targeting
- C. Positioning
  - a. How consumers decide on brands
  - b. Start with why
  - c. Three circle analysis
  - d. Frame of reference
  - e. The key differentiator
  - f. Developing the brand key
  - g. Customer-based brand equity

# **III. Managing Brands**

- A. The 7 P's of brands
- B. Life cycles and portfolio analysis
  - a. BCG matrix
  - b. Arthur D little matrix
- C. Surviving the life cycle
  - a. Brand repositioning
  - b. Brand extensions and brand architecture
  - c. Brand innovation

# IV. Measuring Brands

- A. Key brand metrics
  - a. Sales
  - b. Share
  - c. Brand equity measures
- B. Basic research tools
- C. How brand decisions affect the P&L
- V. Brand Audit
- VI. Brand Audit Group Exercise