



ATENEO DE MANILA UNIVERSITY  
GRADUATE SCHOOL OF BUSINESS  
CENTER FOR CONTINUING EDUCATION



Quality Management **ONLINE PROGRAM**

# Lean Six Sigma Yellow Belt Training

**November 9, 10, 16, & 17, 2022**

*Synchronous sessions via Zoom*

*Asynchronous sessions via access to the AteneoBlueCloud (Canvas LMS)*



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## ABOUT AGSB-CCE

The Ateneo Graduate School of Business - Center for Continuing Education (AGSB-CCE) was established to complement the existing Ateneo-BAP Institute of Banking, a consortium between the Ateneo de Manila University and the Bankers Association of the Philippines. It was initially known as the Basic Leadership Program (BLP) until the name was changed to Continuing Professional Education (CPE) and then finally, to Center for Continuing Education (CCE).

Under AGBS, CCE takes an active role in addressing specific industry concerns that require immediate, purposeful, and focused response. As an industry resource and partner, CCE offers continuing professional development programs that are workplace-based with immediate take-away value. Methodologies are based on business simulation, practical exercises and applications, case analyses, and focused discussions. Courses are designed, developed and delivered by industry practitioners who are noted experts in their respective fields. Together, AGBS and CCE support the Ateneo mission to promote excellence, integrity and service.



# WHO SHOULD ATTEND?

Anyone who plans to participate, contribute, or support Lean Six Sigma initiatives.

## OBJECTIVES

Successful completion of this module enables the participant to:

- ➔ Understand the basic principles of Lean, Six Sigma and the DMAIC methodology and their contributions to process improvement initiatives;
- ➔ Identify Lean Six Sigma projects in their respective work area;
- ➔ Learn the basics of data collection to support Lean Six Sigma projects; and
- ➔ Become more effective contributors in brainstorming and problem-solving sessions through the proper use of knowledge-based tools such as process maps, fishbone diagrams and prioritization matrices.

# LEAN SIX SIGMA YELLOW BELT TRAINING

The Lean Six Sigma Yellow Belt Online Training is an introductory program that covers the basic principles of Lean and Six Sigma. Yellow Belts participate in process improvement activities by providing support to Black Belts and Green Belts as needed. They understand the fundamentals of Lean Six Sigma and support projects with process knowledge and data collection.

## PROGRAM OUTLINE

- I. DEFINE:** Define a project's purpose and scope, and get background on the process and the customer
  - A. Lean Six Sigma introduction
  - B. Drafting a project charter
  - C. Process basics (SIPOC diagram)
  - D. Understanding the voice of the customer
- II. MEASURE:** Focus your improvement efforts by gathering information on the current situation
  - A. Data collection basics (stratification, operational definitions, data collection forms)
  - B. Calculating sigma
- III. ANALYZE:** Identify root causes
  - A. Process analysis (identifying non-value adding activities or waste)
  - B. Root cause analysis (fishbone diagram, 5 whys)
- IV. IMPROVE:** Develop and implement solutions that address the root causes
  - A. Generating and selecting solutions (prioritization matrix)
  - B. Implementing solutions and measuring results
- V. CONTROL:** Maintain the gains of the improvement
  - A. Standardization
  - B. Monitoring the process

# RESOURCE PERSON



**ANAMARIA  
M. MERCADO**

Ms. Anamaria M. Mercado is a certified Six Sigma Master Black Belt and Lean Practitioner. She received her certification after six weeks of training in the US and a two-year full-time assignment as a Six Sigma Deployment Manager. She is also the Program Director of Six Sigma Certification Programs at the Ateneo Graduate School - Center for Continuing Education.

As a Deployment Manager, she helped launch the continuous improvement initiative in her former company. She managed multiple projects across the organization, improving process performance and customer satisfaction while delivering financial benefits.

Further, she has professional experience in sales and marketing management, as well as in training and development. Over the years, Ms. Mercado has concentrated on providing training and coaching services to various clients across industries, particularly in the areas of business process improvement and service excellence.

Ms. Mercado has a degree in Business Economics and post-graduate units in Professional Education from the University of the Philippines. She also holds a Masters degree in Business Administration from the Ateneo Graduate School of Business.



# LEAN SIX SIGMA YELLOW BELT TRAINING

## PROGRAM DETAILS

November 9, 10, 16, & 17, 2022  
Wednesday - Thursday  
1:00 - 5:00 pm

Synchronous sessions via Zoom  
Asynchronous sessions via access to the AteneoBlueCloud  
(Canvas LMS)

## PROGRAM FEE

Php 10,000.00 (Early Eagle Rate until Oct. 26)  
Php 11,000.00 (Regular Rate)

*\*Schedules and prices may change without prior notice.*

## INCLUSIONS

- Digital copies of the materials can be accessed through AteneoBlueCloud (Canvas LMS)
- Digital Certificate of Completion

## REGISTER NOW!

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SCAN CODE  
TO REGISTER



*Experience*  
**EXCELLENCE**

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