



ATENEO DE MANILA UNIVERSITY
GRADUATE SCHOOL OF BUSINESS
CENTER FOR CONTINUING EDUCATION



Quality Management

ONLINE PROGRAM

42ND LEAN SIX SIGMA GREEN BELT CERTIFICATION PROGRAM

February 8, 9, 11, 12, 15, 16, 18, 19, 22, 23, March 4, 5, 11, & 18, 2022 | via ZOOM



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ABOUT AGSB-CCE

The Ateneo Graduate School of Business - Center for Continuing Education (AGSB-CCE) was established to complement the existing Ateneo-BAP Institute of Banking, a consortium between the Ateneo de Manila University and the Bankers Association of the Philippines. It was initially known as the Basic Leadership Program (BLP) until the name was changed to Continuing Professional Education (CPE) and then finally, to Center for Continuing Education (CCE).

Under AGBS, CCE takes an active role in addressing specific industry concerns that require immediate, purposeful, and focused response. As an industry resource and partner, CCE offers continuing professional development programs that are workplace-based with immediate take-away value. Methodologies are based on business simulation, practical exercises and applications, case analyses, and focused discussions. Courses are designed, developed and delivered by industry practitioners who are noted experts in their respective fields. Together, AGBS and CCE support the Ateneo mission to promote excellence, integrity and service.



WHO SHOULD ATTEND?

Any potential Green Belt, process improvement team member, quality member, process expert, or individuals, who will support Black Belts along Six Sigma project phases.

A Green Belt is a Six Sigma team member with basic knowledge of Six Sigma tools and methodology. The next step for Green Belt is often to become Black Belt.

As an Ateneo Certified Green Belt Professional, you can proceed to the Ateneo Black Belt Certification by taking only 11 days of the 16-day Black Belt program. Turn your Green Belt certification into Black Belt certification, lead your team to operational excellence, and improve your professional standing.

OBJECTIVES

Successful completion of this module enables the participant to:

- ➔ Understand Six Sigma and its use for process improvement;
- ➔ Identify and clearly define problems;
- ➔ Measure the size and opportunity of problems;
- ➔ Efficiently generate probable cause reasons;
- ➔ Analyze data to discover the root causes;
- ➔ Develop and implement effective remedies; and
- ➔ Set controls at a significantly improved performance level.

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Learn how to carry out independent projects in your work area and support black belts in larger, cross-functional projects. This seven-day basic training will prepare you to provide key support in Six Sigma breakthrough and process improvement projects by working with cross-functional teams to define and measure problems, analyze the root causes, implement, and establish control at new levels.

Lean Six Sigma Green Belt Certification is conferred to participants who successfully pass the examination and complete a project.

About Oriel STAT A MATRIX

Oriel STAT A MATRIX is a global leader in consulting and training related to performance improvement and regulatory compliance. They worked with different companies across the globe in effectively developing the potential from within these organizations to successfully integrate and deploy performance improvement principles and practices, and to meet organizational, regulatory, and strategic goals.

PROGRAM OUTLINE

Introduction to Six Sigma

- I. Process improvement design and process management methodologies
- II. The DMAIC methodology, outputs, and tools of each step

DEFINE: team charter, critical to quality characteristics (CTQs) from your customer's perspective, and a high level map of the process under study

MEASURE: data collection, operational definitions, measurement systems, types of variation and appropriate responses, data analysis over time (control charts and time plots), data patterns not related to time (Pareto charts, frequency plots), process sigma calculations, process mapping, and process analysis

ANALYZE: identification of root causes (focused problem statements, 5 whys, cause-and-effect diagrams), and verification of root causes with data (scatter plots, stratified frequency plots)

IMPROVE: development, piloting, and implementation of solutions (creativity techniques and prioritization matrices) that address root causes and use data to evaluate your solutions and the plans used to carry them out

CONTROL: maintenance of the gains by standardizing work methods or processes, anticipating future improvements, and preserving project lessons

- Project roles and responsibilities
- Storyboard project presentations
- Meeting processes and techniques
- Communication skills
- Methods for decision making
- Team stages, facilitation, group dynamics, conflict

RESOURCE PERSON



ANAMARIA M. MERCADO

Ms. Anamaria M. Mercado is a certified Six Sigma Master Black Belt and Lean Practitioner. She received her certification after six weeks of training in the US and a two-year full-time assignment as a Six Sigma Deployment Manager. She is also the Program Director of Six Sigma Certification Programs at the Ateneo Graduate School - Center for Continuing Education.

As a Deployment Manager, she helped launch the continuous improvement initiative in her former company. She managed multiple projects across the organization, improving process performance and customer satisfaction while delivering financial benefits.

Further, she has professional experience in sales and marketing management, as well as in training and development. Over the years, Ms. Mercado has concentrated on providing training and coaching services to various clients across industries, particularly in the areas of business process improvement and service excellence.

Ms. Mercado has a degree in Business Economics and post-graduate units in Professional Education from the University of the Philippines. She also holds a Masters degree in Business Administration from the Ateneo Graduate School of Business.

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PROGRAM DETAILS

Schedule via ZOOM:

February 8, 9, 11, 12, 15, 16, 18, 19, 22, 23, March 4, 5, 11, & 18, 2022

Tuesday, Wednesday, Friday: 6:00 - 9:30 PM

Saturday: 1:00 - 4:30 PM

PROGRAM FEE

Php 47,000 (*Early Eagle Rate*)

Php 52,000 (*Regular Rate*)

**Schedules and prices may change without prior notice.*

INCLUSIONS

- Digital copies of the materials can be accessed through AteneoBlueCloud (Canvas LMS)
- Digital Certificate of Completion

REGISTER NOW!

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