



## Lean Six Sigma Yellow Belt Training

### Package inclusions:

- Program fee
- Training kit
- AM/PM snacks
- Lunch
- Certificate of course completion

### Venue:

Ateneo Graduate School of Business - Sta. Rosa  
Satellite 2F Paseo 3A Building, Brgy. Don Jose,  
Paseo de Sta. Rosa, Sta. Rosa City,  
Laguna, Philippines



### DATES

August 27 - 28, 2019  
Tuesday - Wednesday  
9:00 am - 5:00 pm

### PROGRAM FEE

Php 11,800.00 (Early Eagle Rate  
until Aug. 13)  
Php 12,800.00 (Regular Rate)

### HOW TO REGISTER Online

[www.cce.ateneo.edu](http://www.cce.ateneo.edu)

### Email

[sales.cce@ateneo.edu](mailto:sales.cce@ateneo.edu)

### Call

(+632) 8402770

Schedules and prices may  
change without prior notice.



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May 7, 2018



ATENEO DE MANILA UNIVERSITY  
GRADUATE SCHOOL OF BUSINESS



technology, quality & operations management

# Lean Six Sigma Yellow Belt Training

August 27 - 28, 2019

Ateneo Graduate School of Business  
STA. ROSA CAMPUS

 CENTER FOR CONTINUING EDUCATION

The **Lean Six Sigma Yellow Belt Training** is a two-day introductory program that covers the basic principles of Lean and Six Sigma. Yellow Belts participate in process improvement activities by providing support to Black Belts and Green Belts as needed. They understand the fundamentals of Lean Six Sigma and support projects with process knowledge and data collection.

## Lean Six Sigma Yellow Belt Training

### objectives

At the end of this program, you will:

1. Understand the basic principles of Lean, Six Sigma and the DMAIC methodology and their contributions to process improvement initiatives;
2. Identify Lean Six Sigma projects in their respective work area;
3. Learn the basics of data collection to support Lean Six Sigma projects; and
4. Become more effective contributors in brainstorming and problem-solving sessions through the proper use of knowledge-based tools such as process maps, fishbone diagrams and prioritization matrices

### about agsb-cce

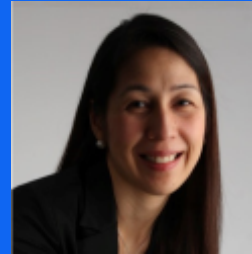
AGSB's Center for Continuing Education (CCE) supplements the degree programs by addressing issue-specific industry concerns that require immediate, purposeful, and focused response. AteneoCCE is an industry resource and partner, doing advocacy on emerging critical issues and convening interested entities so that together, they can tackle a common concern. Conscious of its vital role in society, the Center continuously improves its products and services in a creative, innovative and trend-setting way to address the changing needs of clients. Successful Ateneo CCE participants may earn elective units in AGBS MBA Programs.

### who should attend

Anyone who plans to participate, contribute, or support Lean Six Sigma initiatives.



### program director



**MS. ANAMARIA M. MERCADO** is a certified Six Sigma Master Black Belt and Lean Practitioner. She received her certification after six weeks of training in the US and a two-year full-time assignment as a Six Sigma Deployment Manager. She is also the Program Director of Six Sigma Certification Programs at the Ateneo Graduate School - Center for Continuing Education.

As a Deployment Manager, she helped launch the continuous improvement initiative in her former company. She managed multiple projects across the organization, improving process performance and customer satisfaction while delivering financial benefits.

Further, she has professional experience in sales and marketing management, as well as in training and development. Over the years, Ms. Mercado has concentrated on providing training and coaching services to various clients across industries, particularly in the areas of business process improvement and service excellence.

Ms. Mercado has a degree in Business Economics and post-graduate units in Professional Education from the University of the Philippines. She also holds a Masters degree in Business Administration from the Ateneo Graduate School of Business.

### program content

- I. DEFINE: Define a project's purpose and scope, and get background on the process and the customer
  - A. Lean Six Sigma introduction
  - B. Drafting a project charter
  - C. Process basics (SIPOC diagram)
  - D. Understanding the voice of the customer (CTQs, Kano model)
- II. MEASURE: Focus your improvement efforts by gathering information on the current situation
  - A. Data collection basics (stratification, operational definitions)
- III. ANALYZE: Identify root causes
  - A. Process analysis (identifying non-value adding activities or waste)
  - B. Root cause analysis (fishbone diagram, 5 whys)
- IV. IMPROVE: Develop and implement solutions that address the root causes
  - A. Generating and selecting solutions (prioritization matrix)
  - B. Implementing solutions and measuring results
- V. CONTROL: Maintain the gains of the improvement
  - A. Standardization
  - B. Monitoring the process